



Voluntary Product Accessibility Template (VPAT)

Date: 8/22/2017

Product Name: Carbon Black Protection

Product Version Number: 8.0

Organization Name: Carbon Black

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APPENDIX A: Suggested Language Guide

Summary Table Voluntary Product Accessibility Template		
<i>Criteria</i>	Level of Support & Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Not Applicable	
Section 1194.22 Web-based Internet Information and Applications	Supports	
Section 1194.23 Telecommunications Products	Not Applicable	
Section 1194.24 Video and Multi-media Products	Not Applicable	
Section 1194.25 Self-Contained, Closed Products	Not Applicable	
Section 1194.26 Desktop and Portable Computers	Not Applicable	
Section 1194.31 Functional Performance Criteria	Supports	

Section 1194.41 Information, Documentation and Support	Supports	
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Section 1194.22 Web-based intranet and Internet information and applications - Detail Voluntary Product Accessibility Template		
<i>Criteria</i>	Level of Support & Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports with Exceptions	The exceptions to this are the chart-oriented Portlets within the Dashboard. Most have links which result in a tabular display of underlying data, as well as tooltips showing values.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	<p>There are numerous instances where color is used to convey status, but also is accompanied by alternative text (in another column or as context).</p> <ul style="list-style-type: none"> • Triggered Alerts • Trust Display in File List Views • Threat Display in File List Views • Current Page Display in File List Views • Computer Connection Status in Computers List Views

		<ul style="list-style-type: none"> • Information messages • System Alerts Portlet
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports	
(e) Redundant text links shall be provided for each active region of a server-side image map.	Does not Support	Several of the Dashboard Portlets including Policies Enforced and Baseline Drift that support drill down do not support text links for each active region. Those portlets do include a “View Details” link which navigates to the complete data within the Portlet.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	
(g) Row and column headers shall be identified for data tables.	Supports	
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Does not Support	Users can group-by in the grids, which will create logical levels, but it is not possible to drill down into those levels.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supports	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	

<p>(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the textonly page shall be updated whenever the primary page changes.</p>	<p>Supports with Exceptions</p>	<p>In Bit9 Platform v7.2.1, most portlets within the dashboard contain a “View Details” link which provides access to the underlying data. However this data is not correlated in a format equivalent to the chart.</p>
<p>(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.</p>	<p>Supports with Exceptions</p>	<p>In almost all instances, the pages include functional text that can be read by Assistance Technology. The exception to this are filters.</p>
<p>(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21(a) through (l).</p>	<p>Not Applicable</p>	
<p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supports with Exceptions</p>	<p>In almost all instances, the forms allow people using Assistance Technology to access the information, field elements, and functionality.</p>
<p>(o) A method shall be provided that permits users to skip repetitive navigation links.</p>	<p>Does not Support</p>	<p>There is no way to skip the initial links to get to the main page content without going through all the links.</p>
<p>(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</p>	<p>Not Applicable</p>	

Section 1194.31 Functional Performance Criteria – Detail Voluntary Product Accessibility Template		
<i>Criteria</i>	Level of Support & Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports when combined with Compatible AT	Minor exceptions include some fields for which the description available to the screen reader is not as clear as desired.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports when combined with Compatible AT	Does not support system large font settings.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supports	Does not require user hearing for access to any application functionality.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supports	Does not require user hearing for access to any application functionality.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supports	Does not require any form of speech recognition to access any application functionality.

(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports	Does not require fine motor control or simultaneous actions and does support use of Assistive Technology.
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Section 1194.41 Information, Documentation and Support – Detail Voluntary Product Accessibility Template

<i>Criteria</i>	Level of Support & Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	Documentation is provided in digital format for all customers.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	An individual may access and view Help File topics online or may select a topic for print.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Customer Support is familiar with such features as keyboard access and other options important to people with disabilities.