



## Voluntary Product Accessibility Template (VPAT)

**Date:** 8/23/2017

**Product Name:** Cb Response

**Product Version Number:** v6

**Organization Name:** Carbon Black

**Submitter Name:** \_\_\_\_\_ **Submitter**

**Telephone:** \_\_\_\_\_

### APPENDIX A: Suggested Language Guide

<b>Summary Table Voluntary Product Accessibility Template</b>		
<i>Criteria</i>	<b>Level of Support &amp; Supporting Features</b>	<b>Remarks and explanations</b>
Section 1194.21 Software Applications and Operating Systems	Not Applicable	Cb Response v6 is a web based content application and thus does not fall under Section 1194.21
Section 1194.22 Web-based Internet Information and Applications	Supported. Please refer to the attached VPAT	
Section 1194.23 Telecommunications Products		Cb Response v6 is not considered a telecommunications product.
Section 1194.24 Video and Multi-media Products		Cb Response v6 does not use multimedia.
Section 1194.25 Self-Contained, Closed Products		Cb Response v6 is not a self-contained product.
Section 1194.26 Desktop and Portable Computers		Cb Response v6 is software as defined under section 1194.22

Section 1194.31 Functional Performance Criteria	Supported. Please refer to the attached VPAT	
Section 1194.41 Information, Documentation and Support	Supported. Please refer to the attached VPAT	

## Section 1194.22 Web-based intranet and Internet information and applications - Detail Voluntary Product Accessibility Template

<i>Criteria</i>	<b>Level of Support &amp; Supporting Features</b>	<b>Remarks and explanations</b>
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	<b>Supported with minor exceptions:</b> In Cb Response v6 , all graphics based icons have an associated text element	The exceptions to this are the process and OS list icons. Most have links which result display of underlying data, as well as tooltips showing values
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	<b>Not Applicable</b>	There are no multi-media presentations within Cb Response v6
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	<b>Supported</b>	In Cb Response v6 , there are few instances where color is used to convey status, but also is accompanied by alternative text (in another column or as context). <ul style="list-style-type: none"> <li>• Alliance Dashboard Status</li> <li>• Alert Severity</li> <li>• Host Activity</li> </ul>
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	<b>Supported</b>	
(e) Redundant text links shall be provided for each active region of a server-side image map.	<b>Not Applicable</b>	

(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	<b>Not Applicable</b>	Cb Response v6 , Does not support server side image maps
(g) Row and column headers shall be identified for data tables.	<b>Supported</b>	
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	<b>Not Applicable</b>	
(i) Frames shall be titled with text that facilitates frame identification and navigation	<b>Supported</b>	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	<b>Supported</b>	
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the textonly page shall be updated whenever the primary page changes.	<b>Not Supported</b>	We do provide graphical representation as it is a critical part of the product.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	<b>Supported</b>	In almost all instances, the pages of Cb Response v6 include functional text that can be read by Assistance Technology.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21(a) through (l).	<b>Not Applicable</b>	

<p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p><b>Supported with minor exceptions:</b></p>	<p>In almost all instances, the forms of Cb Response v6 allow people using Assistance Technology to access the information, field elements, and functionality.</p>
<p>(o) A method shall be provided that permits users to skip repetitive navigation links.</p>	<p><b>Supported</b></p>	<p>There are no repetitive navigation links.</p>
<p>(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</p>	<p><b>Not Applicable</b></p>	<p>There are no timed response required in Cb Response v6</p>

<b>Section 1194.31 Functional Performance Criteria – Detail Voluntary Product Accessibility Template</b>		
<i>Criteria</i>	<b>Level of Support &amp; Supporting Features</b>	<b>Remarks and explanations</b>
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	<b>Supported with minor exceptions:</b> Cb Response v6 supports technologies that make computer programs more accessible to people who use Assistive Technology. Cb Response v6 supports the use of screen readers to access user interface information.	Minor exceptions include some fields for which the description available to the screen reader is not as clear as desired
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	<b>Supported with minor exceptions:</b> Cb Response v6 supports the use of screen readers to access user interface information	Cb Response v6 does not support system large font settings.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	<b>Supported</b>	Cb Response v6 does not require user hearing for access to any application functionality
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	<b>Supported</b>	Cb Response v6 does not require user hearing for access to any application functionality

(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	<b>Supported</b>	Cb Response v6 does not require any form of speech recognition to access any application functionality
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	<b>Supported</b>	Cb Response v6 does not require fine motor control or simultaneous actions and does support use of Assistive Technology.

### **Section 1194.41 Information, Documentation and Support – Detail Voluntary Product Accessibility Template**

<i>Criteria</i>	<b>Level of Support &amp; Supporting Features</b>	<b>Remarks and explanations</b>
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	<b>Supported</b>	Documentation is provided in digital format for customers. This documentation is completely accessible using latest versions of Internet Explorer / Firefox / Chrome / Safari.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	<b>Supported</b>	An individual may access and view Help File topics online or may select a topic for print.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	<b>Supported</b>	The Carbon Black Support Services Help Desk is familiar with such features as keyboard access and other options important to people with disabilities.

#### **APPENDIX A (of the DoS VPAT/GPAT Checklist)**

## **Suggested Language for Filling out the VPAT/GPAT**

In order to simplify the task of conducting market research assessments for procurement officials or customers, ITIC (Information Technology Industry Council) has developed suggested language for use when filling out a VPAT/GPAT. You may choose to employ all or some of the language below. Once you determine what language you intend to use, we recommend that use is consistent throughout all of your VPAT/GPATs.

### **Supporting Features (Column 2 on VPAT/GPAT)**

#### **Supports**

Use this language when you determine the product fully meets the letter and intent of the Criteria.

#### **Supports with Exceptions**

Use this language when you determine the product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria.

#### **Supports through Equivalent Facilitation**

Use this language when you have identified an alternate way to meet the intent of the Criteria or when the product does not fully meet the intent of the Criteria.

#### **Supports when combined with Compatible AT**

Use this language when you determine the product fully meets the letter and intent of the Criteria when used in combination with Compatible AT. For example, many software programs can provide speech output when combined with a compatible screen reader (commonly used assistive technology for people who are blind).

#### **Does not Support**

Use this language when you determine the product does not meet the letter or intent of the Criteria.

#### **Not Applicable**

Use this language when you determine that the Criteria do not apply to the specific product.

#### **Not Applicable - Fundamental Alteration Exception Applies**

Use this language when you determine a Fundamental Alteration of the product would be required to meet the Criteria (see the access board standards for the definition of "fundamental alteration").

### **IMPACT Outreach Center**

IRM Program for Accessible Computer/Communication Technology (IMPACT)

2025 E Street, N.W. (SA-9)

Washington, DC 20006

Email: SECTION508@state.gov

Internet: <http://www.state.gov/m/irm/impact/index.htm> Intranet:

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